
 ISO 9001:2015	PHILIPPINE COUNCIL FOR AGRICULTURE, AQUATIC AND NATURAL RESOURCES RESEARCH AND DEVELOPMENT	DOCUMENT CODE	QMSF-QMR-09-01-02
	PCAARRD PERFORMANCE EVALUATION SURVEY	REVISION NUMBER	1
PAGE NUMBER		1 of 2	
EFFECTIVITY DATE		August 1, 2018	
TITLE			

Control No.	Date Accomplished:
Evaluation Period:	

For items 1 – 6, please rate our performance (by marking the appropriate box on the right) using the following scale: 1 = Poor; 2 = Unsatisfactory; 3 = Satisfactory; 4 = Very Satisfactory; 5 = Outstanding

	1	2	3	4	5
1. Our Priorities					
• Relevance of our priorities to national, regional and local needs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Participation of our partners and stakeholders in priority setting.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Overall rating of our priorities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reasons for overall rating of 1 or 2 (please mark only the 2 most important reasons) <input type="checkbox"/> unclear understanding of national, regional and local needs <input type="checkbox"/> too many or too broad priorities <input type="checkbox"/> too little priorities <input type="checkbox"/> flaws in consultation process. Specifics <input type="checkbox"/> other:					
Reasons for rating of 4 or 5 (please mark only the 2 most important reasons) <input type="checkbox"/> clear understanding of national, regional and local needs <input type="checkbox"/> right set of priorities <input type="checkbox"/> proper consultation process <input type="checkbox"/> other:					
2. Quality of our Products and Services	1	2	3	4	5
For this item, please do not rate the products and services that do not apply to your case.					
• Funding support services (provision of funds to S&T related activities)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Technology transfer services (including technology promotion, intellectual property rights protection/patents, S&T-based Farms, farmer scientist demo farms, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Human resources development services (training, seminars, workshops, scholarships)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Facilities development services (equipment, facilities)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Policy/planning support services (quality of our suggestions/recommendations on your policies/programs)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Publications and IEC materials	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Support to joint activities with your organization (training, seminars, workshops)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Overall rating of our products and services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reasons for overall rating of 1 or 2 (please mark only the 2 most important reasons) <input type="checkbox"/> same old product or service (minimal innovation or none at all), <input type="checkbox"/> traditional not so effective <input type="checkbox"/> not so relevant <input type="checkbox"/> not enough / inadequate <input type="checkbox"/> not interesting <input type="checkbox"/> other:					
Reasons for rating of 4 or 5 (please mark only the 2 most important reasons) <input type="checkbox"/> innovative, non-traditional <input type="checkbox"/> effective <input type="checkbox"/> relevant <input type="checkbox"/> adequate <input type="checkbox"/> interesting <input type="checkbox"/> other:					

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3. Development and Management of Programs / Projects	1	2	3	4	5
<ul style="list-style-type: none"> Relevance of programs/projects 					
Ability to deliver targets and benefits.					
<ul style="list-style-type: none"> Overall rating: development and management of programs/projects 					
Reasons for overall rating of 1 or 2 (please mark only the 2 most important reasons) <input type="checkbox"/> projects / programs do not meet national, regional, or local needs <input type="checkbox"/> benefits are not sustained <input type="checkbox"/> project/program development process is bureaucratic and slow project / program management is lenient / inadequate M&E <input type="checkbox"/> other:					
Reasons for overall rating of 4 or 5 (please mark only the 2 most important reasons) <input type="checkbox"/> projects / programs meet national, regional, or local needs <input type="checkbox"/> benefits are sustainable even after project completion <input type="checkbox"/> project / program development process is effective <input type="checkbox"/> project/ program has adequate control processes and M&E <input type="checkbox"/> other:					
4. Quality of our People	1	2	3	4	5
<ul style="list-style-type: none"> Professionalism 					
<ul style="list-style-type: none"> Competence 					
<ul style="list-style-type: none"> Overall rating of the quality of our people 					
Reasons for overall rating of 1 or 2 (please mark only the 2 most important reasons) <input type="checkbox"/> employees are not so accommodating <input type="checkbox"/> lack technical/managerial competence <input type="checkbox"/> lack commitment to public service <input type="checkbox"/> other					
Reasons for rating of 4 or 5 (please mark only the 2 most important reasons) <input type="checkbox"/> employees have concern for others <input type="checkbox"/> employees are accommodating <input type="checkbox"/> have technical and managerial competence <input type="checkbox"/> committed to public service <input type="checkbox"/> other					
5. Overall Performance Rating of PCAARRD					
Please rate our overall performance based on your assessment of the previous items. Also please briefly share with us your views / insights on how we can improve our overall performance.					
6. PCAARRD'Ss Role in the Development Process					
Please rate our contribution to the Philippines' development process based on your assessment of the previous items. Also, please briefly share with us your views/insights on how PCAARRD can have a stronger role in the Philippines' development process.					

Respondents Profile

Name: _____	Agency Affiliation: _____
Customer Type (Please Tick) <input type="checkbox"/> Researcher <input type="checkbox"/> Business/Private Sector <input type="checkbox"/> Policymaker <input type="checkbox"/> Others (Pls specify)	Sex: _____ Age: _____ Email Address: _____ Contact Number: _____

Kindly accomplish the questionnaire and send it back to PCAARRD either thru mail (CSF Survey, c/o PCMD, PCAARRD-DOST, Paseo de Valmayor, Timugan, Los Banos, Laguna 4030 or you can hand it **sealed** to a PCAARRD personnel who provided you this.