For items 1 – 6, please rate our performance (by marking the appropriate box on the right) using the following scale: 1 = Poor; 2 = Unsatisfactory; 3 = Satisfactory; 4 = Very Satisfactory; 5 = Outstanding

<table>
<thead>
<tr>
<th>1. Our Priorities</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
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</thead>
<tbody>
<tr>
<td>Relevance</td>
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<tr>
<td>Participation</td>
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</table>

Reasons for overall rating of 1 or 2 (please mark only the 2 most important reasons)
- unclear understanding of national, regional and local needs
- too many or too broad priorities
- too little priorities
- flaws in consultation process
- other: _______________

Reasons for rating of 4 or 5 (please mark only the 2 most important reasons)
- clear understanding of national, regional and local needs
- right set of priorities
- proper consultation process
- other: _______________

<table>
<thead>
<tr>
<th>2. Quality of our Products and Services</th>
<th>1</th>
<th>2</th>
<th>3</th>
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<th>5</th>
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</thead>
<tbody>
<tr>
<td>Funding support services</td>
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<tr>
<td>Technology transfer services</td>
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<td>Human resources development services</td>
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<tr>
<td>Facilities development services</td>
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<tr>
<td>Policy/planning support services</td>
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<td>Publications and IEC materials</td>
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<tr>
<td>Support to joint activities</td>
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</table>

Reasons for overall rating of 1 or 2 (please mark only the 2 most important reasons)
- same old product or service (minimal innovation or none at all, traditional
- not so effective
- not so relevant
- not enough / inadequate
- not interesting
- other: _______________

Reasons for rating of 4 or 5 (please mark only the 2 most important reasons)
- innovative, non-traditional
- effective
- relevant
- adequate
- interesting
- other: _______________
3. Development and Management of Programs / Projects

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</thead>
<tbody>
<tr>
<td>• Relevance of programs/projects</td>
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<tr>
<td>• Ability to deliver targets and benefits</td>
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</table>

Reasons for overall rating of 1 or 2 (please mark only the 2 most important reasons)
- projects / programs do not meet national, regional, or local needs
- benefits are not sustained
- project/program development process is bureaucratic and slow
- project management is lenient / inadequate M&E
- other: _____________

Reasons for overall rating of 4 or 5 (please mark only the 2 most important reasons)
- projects / programs meet national, regional, or local needs
- benefits are sustainable even after project completion
- project / program development process is effective
- project / program has adequate control processes and M&E
- other: _____________

4. Quality of our People

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<tr>
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<tbody>
<tr>
<td>• Professionalism</td>
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<tr>
<td>• Competence</td>
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Reasons for overall rating of 1 or 2 (please mark only the 2 most important reasons)
- employees are not so accommodating
- lack technical/managerial competence
- lack commitment to public service
- other: _____________

Reasons for rating of 4 or 5 (please mark only the 2 most important reasons)
- employees have concern for others
- employees are accommodating
- have technical and managerial competence
- committed to public service
- other: _____________

5. PCAARRD’s Role in the Development Process

Please rate our contribution to the Philippines’ development process based on your assessment of the previous items. Also, please briefly share with us your views/insights on how PCAARRD can have a stronger role in the Philippines’ development process.

Please briefly share with us your views / insights on how we can improve our overall performance:
_________________________________________________________________________________________
_________________________________________________________________________________________
_________________________________________________________________________________________

Respondents Profile

<table>
<thead>
<tr>
<th>Name:</th>
<th>Agency Affiliation:</th>
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<tbody>
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</tbody>
</table>

Customer Type (Please Tick)
- Researcher  □ Business/Private Sector  □
- Policymaker □ Others (Pls specify)

Sex:     Age:  ________
Email Address:  _______________________________
Contact Number:  _______________________________

Signature: ___________________________

Kindly accomplish the questionnaire and send it back to PCAARRD either thru mail (CSF Survey, c/o PCMD, DOST-PCAARRD, Paseo de Valmayor, Timugan, Los Banos, Laguna 4030 or you can hand it sealed to a PCAARRD personnel who provided you this.)