



PCAARRD Performance Evaluation Survey

Control No: _____

Date Accomplished: _____

PCAARRD Performance Evaluation Survey

Evaluation period _____

Survey Form

For items 1 – 6, please rate our performance (by marking the appropriate box on the right) using the following scale: 1 = very unsatisfactory; 2 = unsatisfactory; 3 = neutral; 4= satisfactory; 5 = very satisfactory.

	1	2	3	4	5
1. Our Priorities					
<ul style="list-style-type: none"> • Relevance of our priorities to national, regional and local needs 	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<ul style="list-style-type: none"> • Participation of our partners and stakeholders in priority setting. 	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<ul style="list-style-type: none"> • Overall rating of our priorities 	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reasons for overall rating of 1 or 2 (please mark only the 2 most important reasons) <input type="checkbox"/> unclear understanding of national, regional and local needs <input type="checkbox"/> local needs too many or too broad priorities <input type="checkbox"/> too little priorities <input type="checkbox"/> flaws in consultation process. Specifics <input type="checkbox"/> other:					
Reasons for rating of 4 or 5 (please mark only the 2 most important reasons) <input type="checkbox"/> clear understanding of national, regional and local needs <input type="checkbox"/> right set of priorities <input type="checkbox"/> proper consultation process <input type="checkbox"/> other:					
2. Quality of our Products and Services					
For this item, please do not rate the products and services that do not apply to your case.					
<ul style="list-style-type: none"> • Technology commercialization services (TGP, support to FITS centers, S&T-based Farms, farmer scientist demo farms, 	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<ul style="list-style-type: none"> • Capacity building services (training, seminars, workshops) 	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<ul style="list-style-type: none"> • Capacity building services (equipment, facilities) 	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<ul style="list-style-type: none"> • Policy/planning support services (quality of our suggestions/ recommendations on your policies/programs) 	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<ul style="list-style-type: none"> • Publications and IEC materials 	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<ul style="list-style-type: none"> • Support to joint activities with your organization (training, seminars, workshops) 	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<ul style="list-style-type: none"> • Overall rating of our products and services 	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reasons for overall rating of 1 or 2 (please mark only the 2 most important reasons) <input type="checkbox"/> same old product or service (minimal innovation or none at all), <input type="checkbox"/> traditional not so effective <input type="checkbox"/> not so relevant <input type="checkbox"/> not enough / inadequate <input type="checkbox"/> not interesting <input type="checkbox"/> other:					
Reasons for rating of 4 or 5 (please mark only the 2 most important reasons) <input type="checkbox"/> innovative, non-traditional <input type="checkbox"/> effective <input type="checkbox"/> relevant <input type="checkbox"/> adequate <input type="checkbox"/> interesting <input type="checkbox"/> Other					



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	1	2	3	4	5
3. Development and Management of Programs / Projects					
• Relevance of programs/projects	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ability to deliver targets and benefits.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Overall rating: development and management of programs/projects	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reasons for overall rating of 1 or 2 (please mark only the 2 most important reasons) <input type="checkbox"/> projects / programs do not meet national, regional, or local needs <input type="checkbox"/> benefits are not sustained <input type="checkbox"/> project / program development process is bureaucratic and slow <input type="checkbox"/> project / program management is lenient / inadequate M&E <input type="checkbox"/> other:					
Reasons for overall rating of 4 or 5 (please mark only the 2 most important reasons) <input type="checkbox"/> projects / programs meet national, regional, or local needs <input type="checkbox"/> benefits are sustainable even after project completion <input type="checkbox"/> project / program development process is effective <input type="checkbox"/> project/ program has adequate control processes and M&E <input type="checkbox"/> other:					
4. Quality of our People					
• Professionalism	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Competence	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Overall rating of the quality of our people	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reasons for overall rating of 1 or 2 (please mark only the 2 most important reasons) <input type="checkbox"/> employees are not so accommodating <input type="checkbox"/> lack technical/managerial competence <input type="checkbox"/> lack commitment to public service <input type="checkbox"/> other					
Reasons for rating of 4 or 5 (please mark only the 2 most important reasons) <input type="checkbox"/> employees have concern for others <input type="checkbox"/> employees are accommodating <input type="checkbox"/> have technical and managerial competence <input type="checkbox"/> committed to public service <input type="checkbox"/> other					
5. Overall Performance Rating of PCAARRD	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Please rate our overall performance based on your assessment of the previous items. Also please briefly share with us your views / insights on how we can improve our overall performance.					
6. PCAARRD'Ss Role in the Development Process	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Please rate our contribution to the Philippines' development process based on your assessment of the previous items. Also, please briefly share with us your views/insights on how PCAARRD can have a stronger role in the Philippines' development process.					

Respondents Profile

Name:	Agency Affiliation:
Customer Type (Please Tick) <input type="checkbox"/> Researcher <input type="checkbox"/> Business/Private Sector <input type="checkbox"/> Policymaker <input type="checkbox"/> Others (Pls specify)	Sex: _____ Age: _____ Email Address: _____ Contact Number: _____

Kindly accomplish the questionnaire and send it back to PCAARRD either thru mail (CSF Survey, c/o PCMD, PCAARRD-DOST, Paseo de Valmayor, Timugan, Los Banos, Laguna 4030 or you can hand it **sealed** to a PCAARRD personnel who provided you this.